

(API Specification Q1 -9th Edition & ISO 9001:2015)

Al Estagamah Flexiflo Factory Management is committed to provide quality Products and Services to Oil & Gas Companies, Drilling Operators & Service Companies, Chemical & Paint Companies, Storage & Distribution Companies, Ports and Bunkering Operators, Industrial Gas Plants and correlated Industries with the aim of meeting & exceeding customer requirements for;

- Assembly and supply of all types of Composite, Rubber Hydraulic, Industrial, and Stainless Steel Corrugated, Lay flat, Thermoplastic, Teflon Hose Assemblies and SS Expansion Bellows.
- Supply of Truck Loading Arms, Tank Truck Equipment, Dry Break Couplings, Rubber Expansion Bellows, AODD Pumps, Hose Fittings and Adaptors.
- Periodic Inspection, Maintenance, Certification Services for Hose Assemblies.

Al Estagamah Flexiflo Factory Quality Policy is achieved by means of:

- Ensuring quality products & services delivered on time to the clients.
- Adopting management system in line with the requirements of API Q1 9th Edition & ISO 9001 standard to control and manage the operations.
- Adopting a risk based management system that focuses on internal & external risk elements to ensure that business and customer requirements are met consistently.
- Adopting customer focus, team work, overall improvement and process based approach, reliable sub-contractors / supplier management principles to perform manage, improve the effectiveness of management system with the focus on meeting client requirements and enhancing client satisfaction.
- Implementing effective training process to enhance employee competence.
- Comply with applicable regulatory and other requirements related to products & services.
- Establishing measurable quality objectives to demonstrate the continual improvement of the overall performance of processes.
- Striving to continually improve the effectiveness of management system in line with API Q1 9th Edition June 2013 & ISO 9001:2015 Standard.



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